

| | Product Model/ Family | Warranty~ | | | | | International Limited Warranty~ | Standard warranty service ~ | | | Point of contact for service | | |
|------------------------------|------------------------------------|-----------|-----------|-----------|-----------|---------|---------------------------------|-----------------------------|----------------------------|----------------|------------------------------|-----|----------|
| | | 1 year | 2 years | 3 years | 4 Years | 5 Years | | Carry In | Courier Pick Up and Return | Onsite Service | Toshiba | ASP | Supplier |
| Computer | Satellite and Satellite Pro Series | ✓ | Optional^ | Optional^ | Optional^ | N/A | ✓ | ✓ | ✓ | Optional ^ | ✓ | ✓ | |
| | Libretto Series | ✓ | Optional^ | Optional^ | Optional^ | N/A | ✓ | ✓ | ✓ | Optional ^ | ✓ | ✓ | |
| | NB Netbook Series | ✓ | Optional^ | Optional^ | Optional^ | N/A | N/A | ✓ | Optional^ | Optional ^ | ✓ | ✓ | |
| | Qosmio Notebook Series | ✓ | Optional^ | Optional^ | Optional^ | N/A | ✓ | ✓ | ✓ | Optional ^ | ✓ | ✓ | |
| | Tecra A Series | ✓ | Optional^ | Optional^ | Optional^ | N/A | ✓ | ✓ | ✓ | Optional ^ | ✓ | ✓ | |
| | Tecra R Series | N/A | N/A | ✓ | Optional^ | N/A | ✓ | ✓ | ✓ | Optional ^ | ✓ | ✓ | |
| | Tecra M Series | N/A | N/A | ✓ | Optional^ | N/A | ✓ | ✓ | ✓ | Optional ^ | ✓ | ✓ | |
| | Portege Series | N/A | N/A | ✓ | Optional^ | N/A | ✓ | ✓ | ✓ | Optional ^ | ✓ | ✓ | |
| | All-in-One | ✓ | Optional^ | Optional^ | N/A | N/A | N/A | ✓ | Optional^ | ✓ * | ✓ | ✓ | |
| | Tablet - Android (AT Series) | ✓ | Optional^ | Optional^ | Optional^ | N/A | N/A | ✓ | Optional^ | Optional ^ | ✓ | | |
| Tablet - Windows (WT Series) | ✓ | Optional^ | Optional^ | Optional^ | N/A | N/A | ✓ | Optional^ | Optional ^ | ✓ | ✓ | | |
| Audio Visual | LCD TV - Smaller than 37 inch | N/A | ✓ | N/A | N/A | N/A | N/A | ✓ | N/A | N/A | | ✓ | |
| | LCD TV - 37 inch and larger | N/A | ✓ | N/A | N/A | N/A | N/A | ✓ | N/A | ✓ # | | ✓ | |
| | DVD and Blu-Ray Players | ✓ | N/A | N/A | N/A | N/A | N/A | ✓ | N/A | N/A | | ✓ | |
| Accessories | Digital Camcorders | ✓ | N/A | N/A | N/A | N/A | N/A | ✓ | N/A | N/A | ✓ | | ✓ ^^ |
| | Storage and Accessories | ✓ | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | | | ✓ |
| | LCD Monitor | N/A | N/A | ✓ | N/A | N/A | N/A | ✓ | N/A | ✓ | ✓ | | |
| | Canvio USB External HDD | N/A | N/A | ✓ | N/A | N/A | N/A | N/A | N/A | N/A | | | ✓ |

~ Terms and conditions apply, service may not be available in some locations.

Any express warranty or warranty against defect stated does not limit your rights under the Australian Consumer Law.

* Onsite service availability within 50 km from an authorised service provider (ASP), response times vary depending on locations.

Onsite service availability within 15 km from an authorised service provider (ASP), response times vary depending on locations.

^ Service or warranty upgrades available at the prevailing charges, visit www.shoptoshiba.com.au

^^ In New Zealand and PNG, please contact your place of purchase.